**Report to SSCP: Multi-Agency Resolution: Escalation Steps 3 and 4**

(\*Multi-agency conflicts resolved at Steps 3 and 4 must be reported to Sefton SCP Team)

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| --- | --- |
| **Name of Child / Young Person** |  |
| **Date of Birth**  |  |
| **Address: (If Known)** |  |

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| --- |
| **Name & Email of Professional Escalating Concern:**  |
| **Role & Agency:**  |
| **Other professionals involved: (Including SSCP Member as appropriate):** **Name / Role / Agency:****Name / Role / Agency:****Name / Role / Agency:** |

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| --- | --- | --- | --- | --- | --- | --- |
| **Level of Need:**  | **Early Help** |  | **S17:**  |  | **S47:** |  |

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| **Details of inter-agency disagreement:** |

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| **Date of discussion / Meeting re Disagreement:**  |
| **Actions taken to attempt resolution:**  |
| **Disagreement resolved at:**  | **Level 3:** | **Y / N** |
|  | **Level 4:** | **Y / N** |
|  | **Referred to SLT** | **Y / N** |

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| **Please indicate lessons learned from this disagreement resolution (e.g. Individual agency review of procedure, requirement for staff training, further understanding of SSCP Levels of Need):** |

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| **Actions taken by your agency following resolution of this issue:**  |
| Action(s):  | By whom:  | Date completed:  |
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| **Form Completed by: (Name / Designation):**  |
| **Date:**  |

Monitoring: *For completion by Sefton SCP*

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| **Date received:**  |
| **Outcome: / Issues notified to Sefton SCP Performance, Quality Assurance & Data Sub Group:**  |

**Completed form to be returned to** SSCP@sefton.gov.uk **(FAO: SSCP Manager)**

**Escalation**

**Responding for Resolution**

**Steps of Escalation, Action & Agency Representative**

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| --- | --- | --- |
| **Sefton SCP Escalation & Resolution Procedure**  | **Action**  | **Agency / Representative (Example)** |
| **Step 1****Timescale:** **Within 2 working days** | Attempt Resolution: Professional to Professional Discussion.If resolution is unable to be agreed escalate to Line Manager | Front line professionalFront line staff manager / Designated Safeguarding Lead / Team Manager |
| **Step 2****Timescale:****Within further 2 working days (4 days total)** | Manager to Manager Discussion | Named Nurse / Service Manager / Detective Inspector  |
| **Step 3****Timescale:****Within further 2 working days (6 days total)** | Senior Manager Discussion | SSCP Representative / Designated Professional / Assistant Director Children’s Services / Detective Chief Inspector / Superintendent / Head of Service |
| **Step 4****Timescale:****Within further 5 working days (11 days total)** | Independently Chaired (SCP Meeting) | Sefton Safeguarding Children Partnership (SSCP) Members |

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| Final Version2024 | Approved: P & P  | Last Amend:  | Next Review:  |
| Revisions:  |  |  |  |